

# Quality Policy

## Scope and Purpose of Policy

Our values and aims are set out in the college Mission statement, the Equality and Diversity Policy and our current Strategic Plan. All other policies, procedures and documents within the College are also relevant to the implementation of the Quality Policy. The Quality Policy applies to activities undertaken on behalf of Cardiff and Vale College by its Corporation and staff and, where appropriate, its workplace providers and franchisees.

## Policy Statements

Cardiff and Vale College intends to provide the highest quality education and training through the continuous improvement of its standards and performance. The College is committed to meeting the needs of all its customers by providing excellent teaching, learning opportunities, support and facilities.

In order to do this it is our policy to:

- Improve the quality of the learner experience by monitoring, reviewing and continuously improving the quality of our teaching
- Set, monitor and develop standards and targets for all areas of activity and all college teams, benchmarked where possible
- Provide a variety of means for our learners, customers and other stakeholders to express their views on our services and have them taken into account
- Be responsive and accountable to our many stakeholders, including our learners, the local community and government agencies
- Develop and maintain a college culture which is self-critical, honest and transparent

Revision No:	Rev 2
Last Revision Date:	09/02/17
Next Revision Date:	09/02/18

- Establish and maintain Quality Assurance systems and procedures that enable us to evaluate our strengths and weaknesses and respond to improvement needs effectively
- Operate within a coherent, published Planning and Quality Assurance cycle
- Ensure that staff are able to respond effectively to the challenges of self-assessment targets and continuous improvement by investing in developing the skills of staff through training programmes

## Equality and Diversity Statement

In accordance with College procedures, an Equality Impact Assessment is currently being undertaken for this Policy.

## Health and Safety Implications

There are no Health and Safety implications for this policy.

## Linked Policies

All College Policies.

## Linked Procedures

All College Procedures.

## Location and Access to the Policy

This policy is available from the staff intranet and may be out of date if printed.

**Date approved:** 19 May 2013

**Approved by:** Curriculum, Quality & Student Affairs  
Committee

**Review date:** 09/02/18

**Responsible Manager:** Dean of Quality Improvement

**Executive Lead:** Vice Principal Curriculum and Standards SJ

**Accessible to Students:** No

<b>Revision No:</b>	Rev 2
<b>Last Revision Date:</b>	09/02/17
<b>Next Revision Date:</b>	09/02/18